

Blackpool Children's Services

Appendix 5(a)

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Scrutiny Committee Update March 2024

- *Blackpool Families Rock*
- *Born into Care*



Context – *culture change*

- Long history of “revolving door”
- Rapid escalation into Statutory services
- Pattern associated with weaker outcomes
- Culture change needed

Context – *co-production*

- Key to our development has been our Blackpool Families Rock approach, co-produced with our families
- A key part of any practice model is *how* we work with children, young people and families
- Blackpool Families Rock is our *how* and a core part of this is co-production,
- This approach was co-produced, we have a dedicated co-production team and much of our current work is co-produced

Social Pedagogy Concepts: Head, Heart & Hands



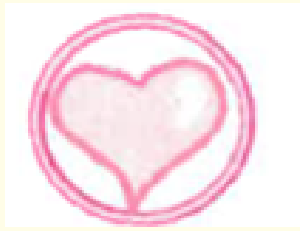
Head - Our thinking, our knowledge and our experience



Heart - Our values and what we feel

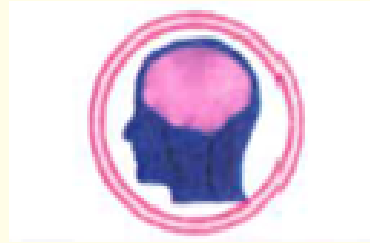


Hands - The doing of what we think and feel



Heart: Feeling

We are all human
We can all make mistakes
Trusting relationships are important
Respect each other
Be kind
Let's be brave together
Never give up on me
See me (I am unique)
See the good things
Share the power



Head: knowledge culture and thinking

Don't be nosy (ask yourself if you really need to know this)
Use plain language
Share knowledge
Take care in how you talk and write about us
Share what you know about us
Be non-judgemental
Walk in my shoes

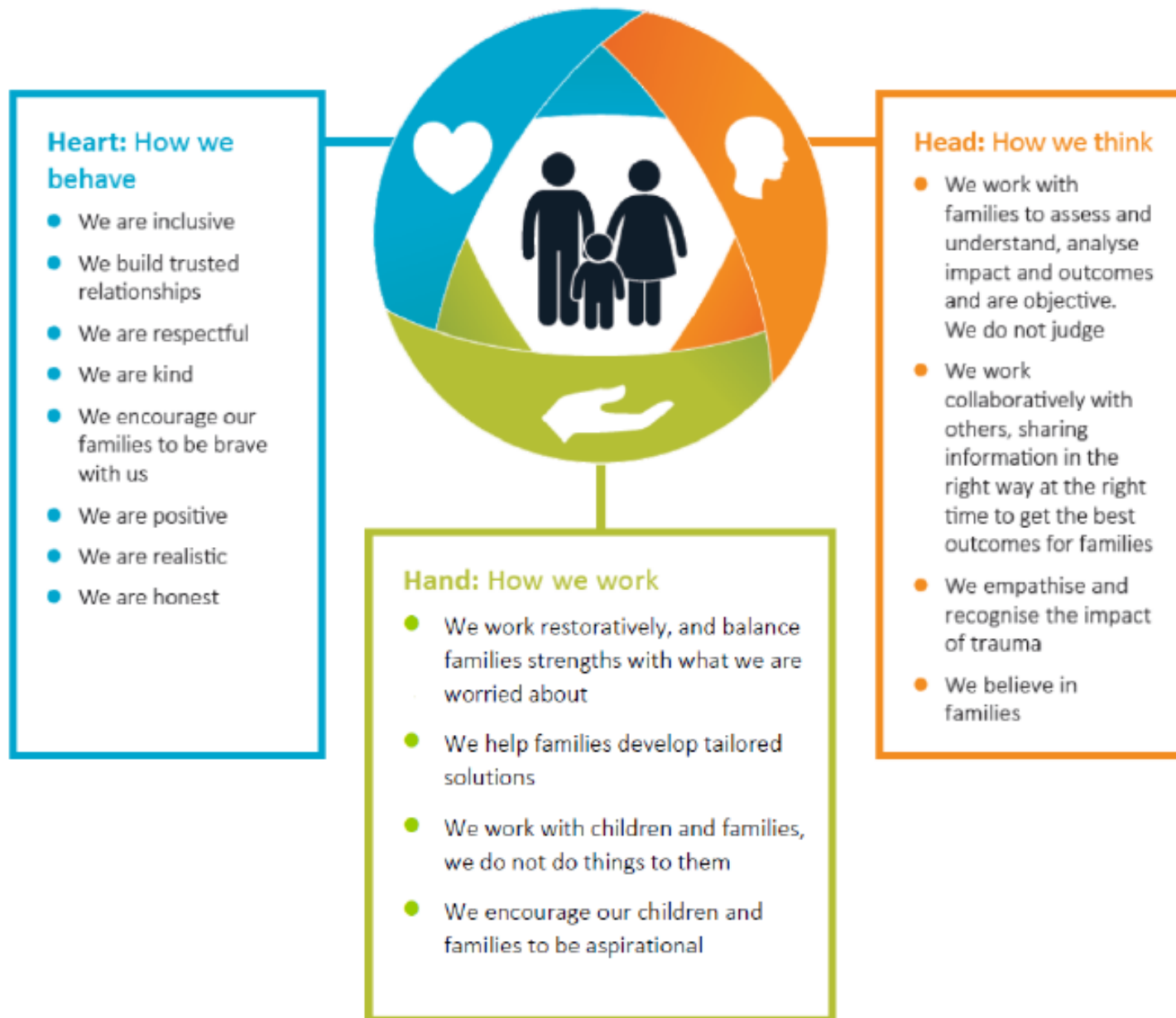


Hand: the doing of what we think and feel

See our strengths
Find out what works for us
Show you've listened by your actions
Be clear about expectations
Get to know me
Know who is important to me
Support us to develop our own plans and solutions
Have meaningful meetings
Celebrate positive changes
Make time for me
Be honest



Blackpool Families Rock Values & Practice Principals



Co-production – *what do we mean*

- Sharing power, leading to tangible changes in our service
- Positive relationships, trust
- It's never done, it's always a work in progress
- Many things are called co-production, but they are not
- We employ parents, carers, young people and support them to be integrated into working alongside other staff to develop our policies, practice, deliver training, participate and lead events, and more
- It's become 'the Blackpool way'

Consultation

Breadth = Consultation
Depth = Co-production

Co-production

- Identify the problem
- Gather your experts
- Fall in love with your problem - find out everything there is to know about your problem, including quantitative and qualitative data
- Research good practice
- Model out what good looks like for you - be very clear to achieve a shared understanding of this vision Good in the space and good as an outcome
- Consider a range of potential solutions and test them out in the group
- Choose one or two and develop small scale test and learn activity with clear time parameters
- Review the learning regularly (weekly if possible) and agree changes that need to be made along the way
- Evaluate the work
- Scale up successful activity

Output

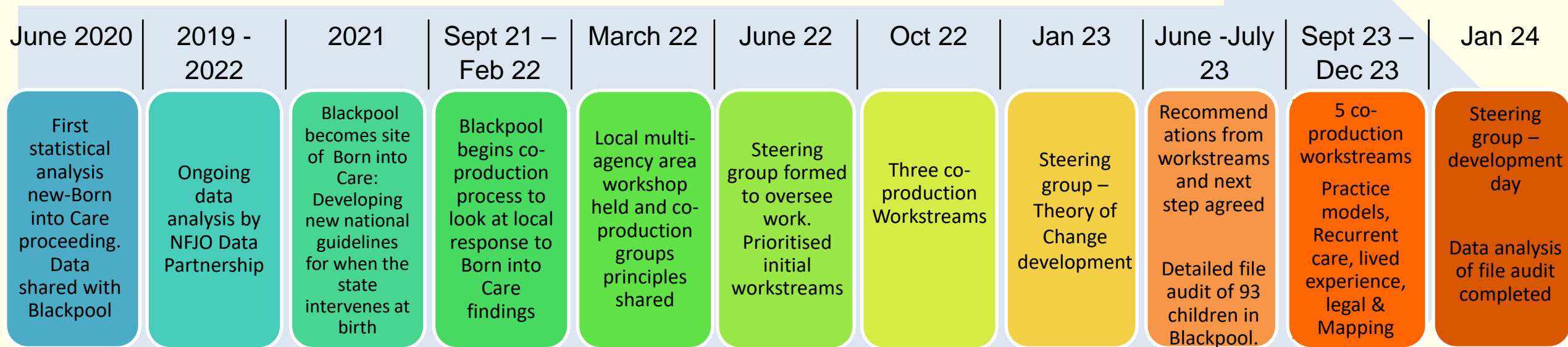
Feedback loop

Feedback loop

Evolving Blackpool Families Rock

- Blackpool Families Rock is our overarching framework – it is *how we work with families*
- We recognise that things don't stand still, things develop – we're 8 years in with Blackpool Families Rock
- Born into Care is an example of how we've co-produced change in Blackpool
- Family Safeguarding – is our next step, more detail and more resources for our social work practice

Born into Care Blackpool: Our journey to co-producing a new offer



Born into Care – *example* – Mapping

- One of the achievements so far has been a map to help families and other people better navigate our system
- This was co-produced, co-designed – facilitated by a co-design professor from Lancaster University
- We've learnt even more about co-production as we continue to embed co-production as a core value in how our service works

A fun, collaborative, and creative process...

Glossary of terms

Referral – in the context of child protection, is when someone contacts Children's Services because they have concerns about the safety and well-being of a child. Anyone can make a referral including a parent, wider family member, friend, doctor, midwife, nurse, teacher or health visitor.

Lead professional – is identified from the multi-agency group of practitioners working with the parents as family means.

Children's Social Care – is responsible for the welfare of children within their area who are in need. They are expected to provide help and support to children in need.

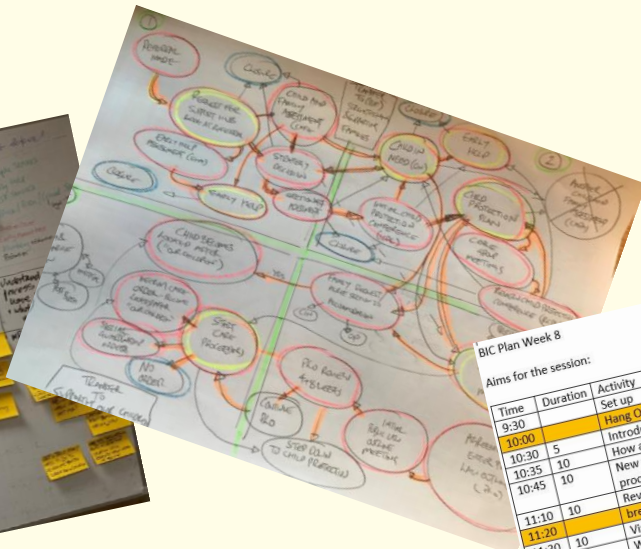
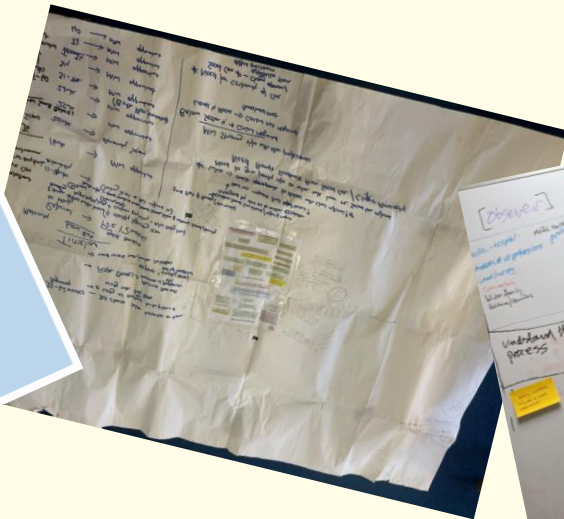
Strengthening and Supporting Families (SSF) – primarily working with children in need, or on protection plans and their families – practitioners' theories are using engagement and expressive practice to help families recognise and respond to opportunities for change and ensure children are not significantly harmed. When families cannot provide safe and secure environments for their children, practitioners in the network will facilitate to explore alternatives and undertake the work required to find the right long term outcome.

Chairperson – the person who leads the meeting. This is normally the assistant director or a senior manager in Children's Social Care.

Legal Advice/Aid – legal aid can help meet the costs of legal advice, family mediation and representation in court or tribunal.

Concealed pregnancies – a woman is aware of the pregnancy but does not tell professionals, and/or may hide the fact that she is not accessing antenatal care.

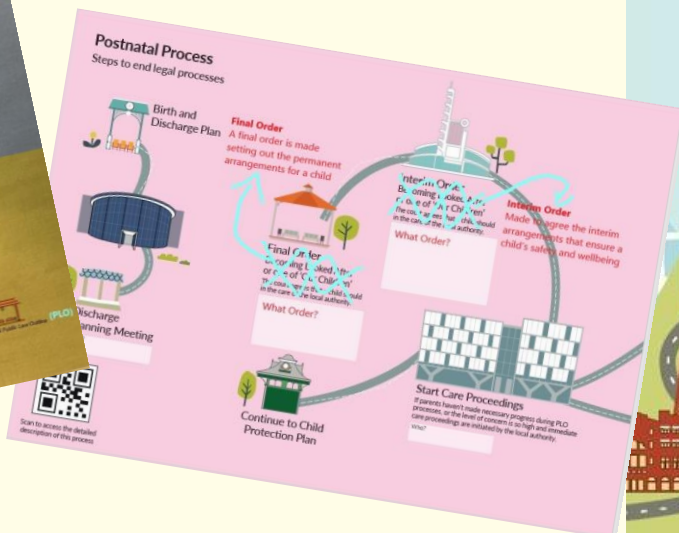
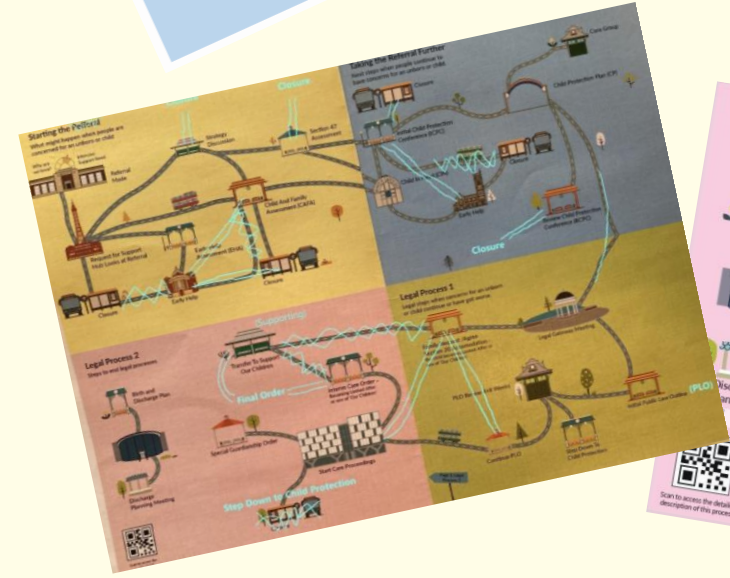
Denied pregnancies – the woman is unaware of, or unable to accept the reality of the pregnancy.

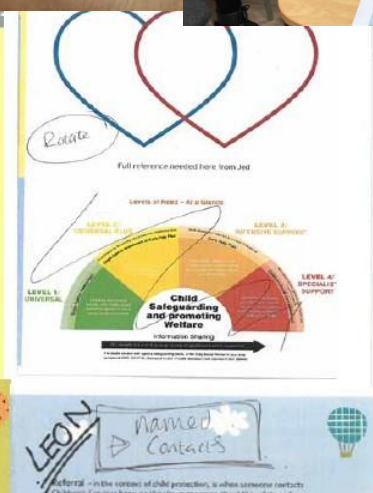
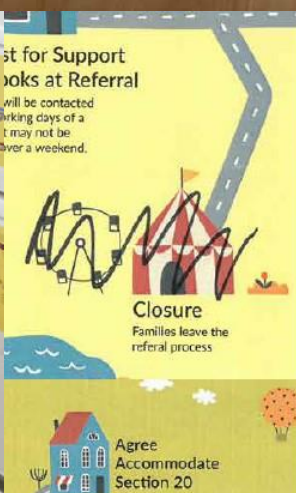
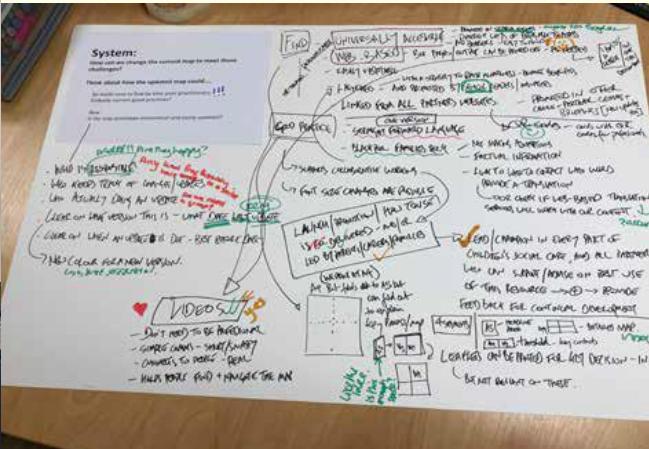


BIC Plan Week 8

Aims for the session:

Time	Duration	Activity	Resources
9:30		Set up	
10:00		Hang Out and welcome people	
		Introduce Sejal	
10:30	5	How are we?	
10:35	10	New version review: changes as part of a new process, not for today!	
10:45	10	Review plan for public celebration	
11:10	10	break	
11:20		Visitors arrive	LC
11:30	10	Welcome and introduction of the event	MG
11:40	2	Context	LC
	5	Co-Design team introduced	
	3	Task – tables, advise on training and applications for the resources	MG
11:50	20	Manged reporting back of training and applications	MG / BG
12:10	10	Next steps	
12:20		Lunch	
12:30		Debrief and reflection on the process (optional)	Co-Design Team
1:00	45		
1:45			

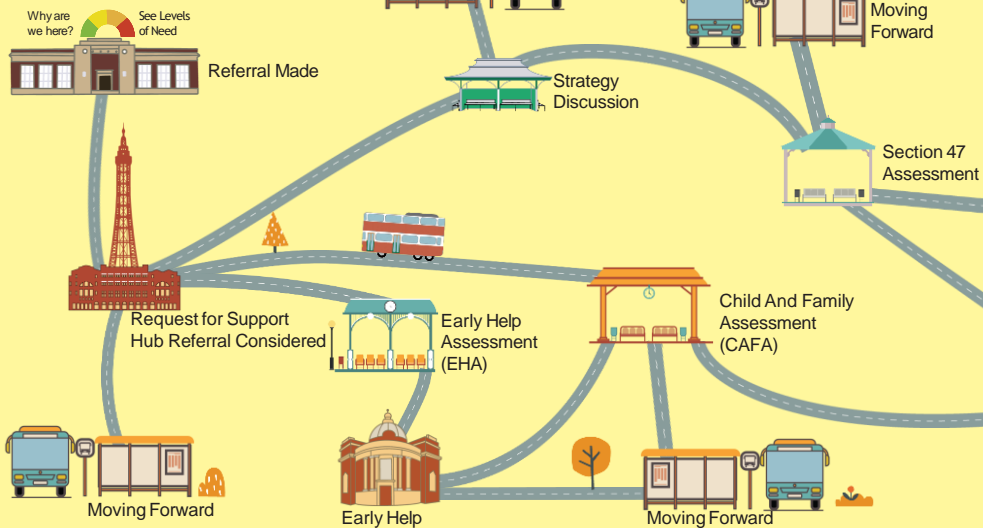






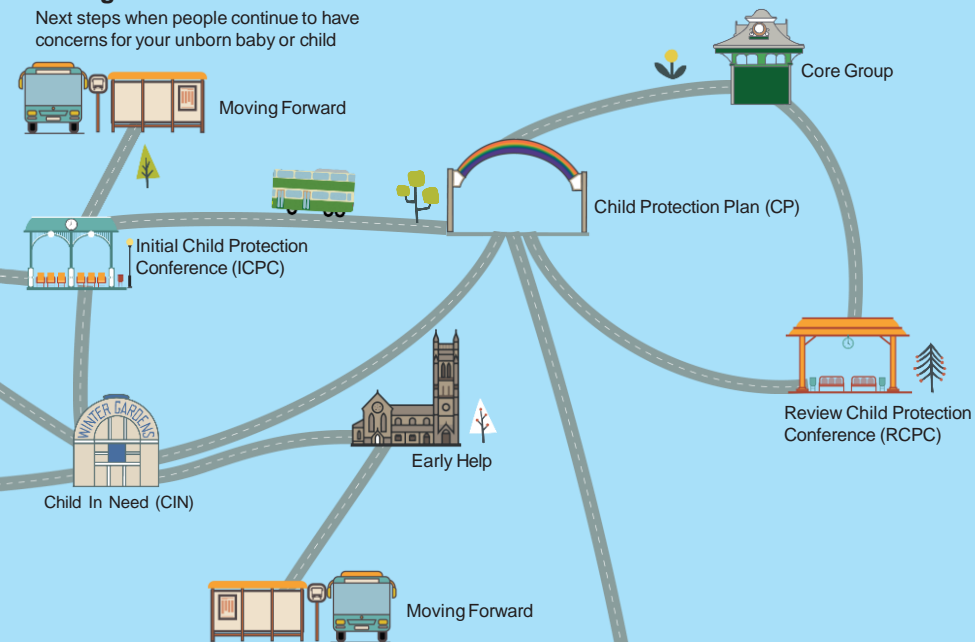
Starting the Referral

What might happen when people are concerned for your unborn baby or child



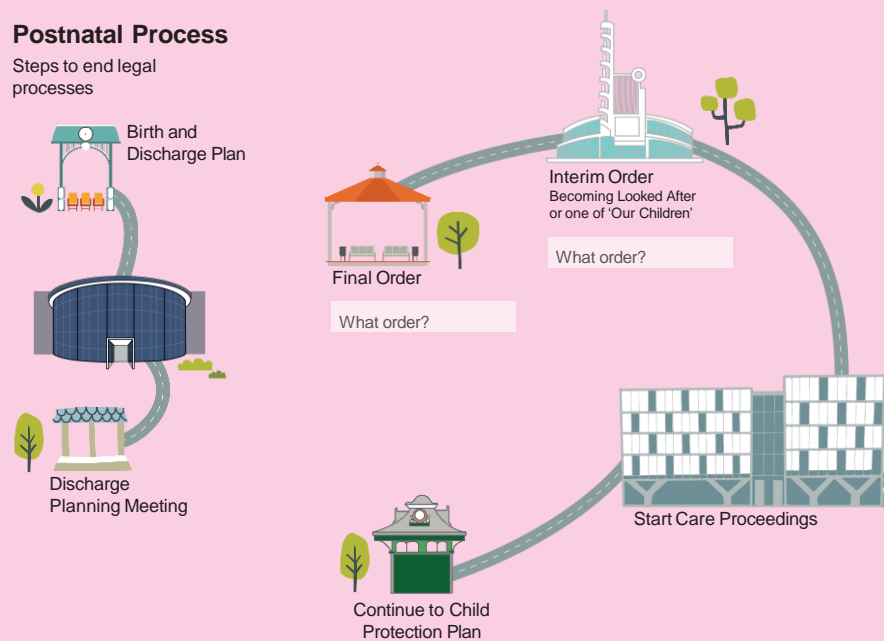
Taking the Referral Further

Next steps when people continue to have concerns for your unborn baby or child



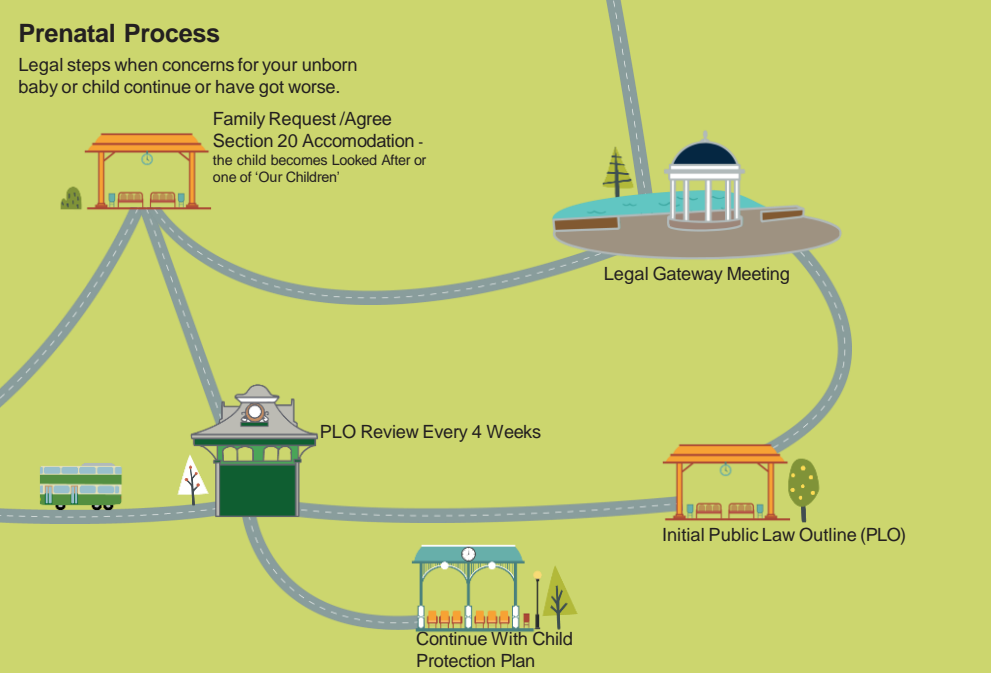
Postnatal Process

Steps to end legal processes



Prenatal Process

Legal steps when concerns for your unborn baby or child continue or have got worse.



Available 10th April

A Guide To Your Family's Journey

The website will be launched on 10 April 2024

COMING SOON *Family Journey*

SCAN FOR MORE DETAILS

@Resiliencerev @Resiliencerev @Resiliencerev coproduction@bl...

Family Safeguarding – *linking up*

- We're also about to launch multiagency teams based on the Family Safeguarding model of practice
- This a great model with a proven history of successful impact
- We're working on how this will link to Born into Care work and other services and how it will build on our Blackpool Families Rock approach
- But it is important to pay attention to what improves practice, impact/outcomes for our children, young people and families

What we think makes a difference

- Wider culture led by the senior leadership (think SWORD)
- Co-production – living and breathing this
- Clear, simple aims for the whole service
- Good communication across the service
- The *how* of practice – when implementing any practice model, managers and practitioners are supported to focus and work on *how* they work with families
- Managers and leaders work to remove barriers for practitioners to do this *how* of practice better
- Nurturing relationships across the council and with partner agencies